

Commercial Cleaning V	Vork SAFE WORK METHO	DD STATEMENT (SWMS)		
TASK C	OR ACTIVITY: Commercial Cleani	ng Work		
Business Name: [Company Name]		ABN: [ABN]	SWMS#	
Business Address: [Company Address]				
Contact Person:	Phone: [Phone]	E fil:		
THIS SAFE WORK METHOD	STATEMENT IS APPROVED BY	THE POST THE PROJECT		
Under the Work Health and Safety Regulation (WHS Regulation), a person conduct the proposed work starts.	cting a business or undertaking (I 3U) is	required to ture at a safe work method s	tatement (SWMS) is prepared before	
Full Name:				
Signature:		Title:	Date:	
Contact Person: Phone: [Phone] Epail: THIS SAFE WORK METHOD STATEMENT IS APPROVED BY THE PC OF THE PROJECT Under the Work Health and Safety Regulation (WHS Regulation), a person conducting a business or undertaking (N 3U) is required to burge at a safe work method statement (SWMS) is prepared before the proposed work starts. Full Name:				
Full Name:		Title:	Phone:	
	N. 1E AND DATED SIGNATURE OF A CO. MUNICATED TO IN THE DEVELO	LL RELEVANT PERSONNEL WHO HAVE B PMENT AND APPROVAL OF THIS SWMS	EEN CONSULTED AND	
requirements to first identify any site hazards, conditions those	NAME	SIGNATURE	DATE	
on the severity of the incident, a meeting will be called with all workers to amend				
Any changes made to the SWMS after an incident or a near miss must be approved by the Person Conducting Business or Undertaking and communicated to all relevant personnel.				
The SWMS must be kept and be available for inspection at least until the work is completed. Where a SWMS is revised, all versions should be kept. If a notifiable incident occurs in relation to which the SWMS relates, then the SWMS must be kept for at least two years from the occurrence of the notifiable incident.				



CLIENT OR PRINCIPAL CONTRACTOR DETAILS										
Client:						SCOPE OF WORKS				
Project Name:				Provide a detailed description of the specific work being carried out (otherwise						
Project Address:				known as cope of works).						
Project Manager:										
Contact Phone:										
Project Manager Sig	gnature:									
Date SWMS supplie	ed to Project Manager:									
		ANY HIGH	RISK CON PUCT	N' JRK BEING	CARRIED OUT					
☐ involves a risk of a p	erson falling more than 2 n	neters.		is carried out on	or near pressurised gas mains	s or piping.				
is carried out on a te	lecommunication tower.		M + M	☐ is carried out on or near chemical, fuel or refrigerant lines.						
☐ involves demolition of	of an element of a structure	that is load-be		is carried out on	or near energised electrical in	stallations or services.				
☐ involves demolition of	of an element related to the	e physical integril of a str	3	is carried out in	an area that may have a conta	minated or flammable atmo	sphere.			
☐ involves, or is likely t	o involve, disturbing a es	stos.		involves tilt-up or precast concrete.						
☐ involves structural al	teration or repair that re	mporal, upp to p	prevent collapse.	is carried out on	, in or adjacent to a road, railwa	ay, shipping lane or other tr	affic corridor.			
is carried out in or ne	ear a confined space.			is carried out in	an area of a workplace where t	there is any movement of po	owered mobile plant.			
☐ is carried out in/near	a shaft or trench deeper th	nan 1.5m or tunnel involvir	ng use of explosives.	is carried out in	areas with artificial extremes of	f temperature.				
is carried out in or ne	ear water or other liquid tha	at involves a risk of drowning	ng.	involves diving v	vork.					
		ANY H	IGH-RISK MACHINER	RY OR EQUIPMEN	NT NEARBY					
☐ Forklift	☐ Crane/s	☐ Hoist/s	☐ Excavator	☐ Backhoe/Loader	Boom Lift	□ EWP	☐ Genie Lift			
☐ Trencher	☐ Drilling Rig	Trucks	Formwork	☐ Bobcat	☐ Flammable Gas	☐ Fuel	☐ Dozer			
☐ High Voltage	☐ Mulcher	☐ Tilt-up Panels	Roller	☐ Scissor Lift	☐ Tractor	☐ Other -				





FOOT HAND **HEAD HEARING** SPIRATORY FACE HIGH-VIS **PROTECTIVE** FALL SUN HAIR/JEWELLERY CLOTHING **PROTECTION PROTECTION** PROTECTION **PROTECTION** PROTE DTECTION **PROTECTION** CLOTHING **PROTECTION PROTECTION SECURED**

Select me appropriate PPE above suitable for the equipment used or the job task being performed (if applicable).

Note: A SWMS must be reviewed regularly to make sure it remains effective. A SWMS must be reviewed (and revised if necessary) if relevant control measures are revised. The review process should be carried out in consultation with workers (including contractors and subcontractors) who may be affected by the operation of the SWMS and their health and safety representatives who represented that work group at the workplace.

When a SWMS has been revised, the person conducting a business or undertaking must ensure all:

- 1. persons involved in the work are advised that a revision has been made and how they can access the revised SWMS;
- 2. persons who will need to change a work procedure or system as a result of the review are advised of the changes in a way that will enable them to implement their duties consistently with the revised SWMS: and.
- 3. workers that will be involved in the work are provided with the relevant information and instruction that will assist them to understand and implement the revised SWMS.



JOB STEP	POTENTIAL HAZARDS	IR	CONTROL MEASURES	RR	RESPONSIBLE PERSON
SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
1. Preparation	Trips, slips and falls, exposure to chemicals	3H	 Ensure proper housekeeping measures are strictly followed at the work site, keeping all walkways and access areas free of any of attructions, debris or spills. Provide adequate training for all workers on a sect techniques for lifting, carrying, and handling of cleaning equipment and secures to minimise risk of injury. Implement a thorough site assessment before community work to identify potential hazards such as slippery surfaces, lo access, and uneven flooring and take appropriate measures to eliminate or mitigate the risks. Utilise appropriate footwear to non-slip soles to taim a slipping hazards on wet or slippery surfaces. Establish der cuted store a area for cleaning memicals and equipment that are easily access to a properly intilated and any from pedestrian traffic to prevent exposure and conticipate contact. Protect oprophy the resonal protective equipment (PPE), such as gloves, safety goggle as a lovera at oworkers handling cleaning chemicals and ensure they are trained the usage. Implement to be and concise labelling practices for all cleaning chemicals to penent a cident misuse or contact, and make material safety data sheets (MSDS) read by lable for reference. Create appill management plan that includes prompt cleanup of any spills using a ropriate absorbent materials, as well as disposal procedures for used materials, to witigate slip and fall risks. Develop an emergency response plan that addresses potential injuries or accidents, including falls and chemical exposure, and ensure all workers are trained to recognise hazards and respond effectively to emergencies. Conduct regular inspections and maintenance of all cleaning equipment, such as ladders, extension cords, and hoses, to ensure they remain in safe working condition and replace any damaged or worn items immediately. 	2M	
2. Handling equipment	Inadequate lifting techniques, falling objects	3Н	 Provide appropriate manual handling training to all employees, ensuring that they understand and practice proper lifting techniques to minimise the risk of injuries. Include regular toolbox talks to discuss and reinforce safe equipment handling methods and incident prevention strategies in the workplace. Conduct pre-operational inspections on all equipment being used for commercial cleaning tasks, to ensure they are in a safe condition and fit for use. Establish designated storage areas for equipment that is not in use, helping to avoid the risk of falling objects and creating an organised work environment. Encourage workers to use teamwork and communication when handling heavy or awkward loads, which will help distribute the weight safely and reduce the strain on individuals. 	2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
			- Ensure that all equipment, whether stored or in use, is secured against accidental displacement, which will help prevent falling objects and potential injuries.		
			- Provide personnel with personal protective equipment (PPE) such as gloves, safety boots, and high-visibility clothing to minimise the sk of injury while handling equipment.		
			- Implement a clear reporting procedure for it, by equivalent, making sure it is promptly removed from service, fixed, or replace the maintain a safe working environment.		
			- Set up and enforce safe work ones around the an whose equipment is being handled or transport and luding opropriate signage and barriers, to warn others of potential hazard		
			- Implement — ular rest br —ks for w —ers — gaged in physically demanding tasks, reducion the line shoot of —ague-relate —aries while handling equipment.		
			- Cree sevell-descented maintenance schedule for all equipment in use, ensure the regular hecks, repairs, and replacements are conducted to uphold the highest lafe standar.		
			sure topers ining and instruction on chemical handling and the mixing of clear as utions, in accordance with manufacturer guidelines.		
			Provide appropriate personal protective equipment (PPE), such as chemical- restant gloves, safety goggles, and face shields, ensuring they are correctly fitted an maintained.		
			 Label all cleaning chemicals clearly, including their hazard classification and corresponding safety data sheet (SDS), to avoid accidental misuse or incorrect mixing. 		
			- Store incompatible cleaning chemicals separately to minimise the risk of unintended reactions between substances.		
3. Mixing cleaning solutions	Chemical reactions, eye irmanon	2M	- Verify that the work area is well-ventilated to reduce fumes and vapour exposure, utilising exhaust fans or additional ventilation if necessary.	1L	
			- Implement a spill response plan to quickly address any leaks or spills of cleaning chemicals, including the availability of absorbent materials and neutralising agents.		
			- Dispose of waste materials from mixing cleaning solutions in accordance with local environmental regulations, ensuring secure containers are used to prevent accidental exposure.		
			- Avoid the use of highly concentrated cleaning solutions by diluting them as per manufacturer recommendations, reducing the chance of irritation and adverse reactions.		
			- Encourage workers to take frequent breaks, particularly when working with strong chemicals, to limit overall exposure time and reduce the likelihood of experiencing eye irritation or other symptoms.		



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			- Implement regular monitoring and inspection of the workplace practices related to mixing cleaning solutions, addressing any identified issues immediately to maintain a safe working environment.		
4. Sweeping	Musculoskeletal injurit			1L	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
5. Vacuuming	Noise exposure, element magards			2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
6. Mopping	Slips on wet surfaces, repetitive strain injuries	3H		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
7. Cleaning high surfaces	Falls from height, dropping tools	4/4		3H	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
8. Window cleaning	Glass breakage, falling from height	RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RISK	NAME OF PERSON
9. Bathroom cleaning	Exposure to bacteria, chemical spills	3H		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
10. Waste disposal	Punctures, exposure to hazardous substances	3H		2M	



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11. Carpet cleaning	Allergic reactions, over-wetting carpets	2M		1L	



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12. Kitchen cleaning	Burns, slips on oil spills	ЗН		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
13. Office cleaning	Ergonomic hazards, contact with sharp objects	ЗН		2M	



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14. Disinfecting surfaces	Chemical exposure, inadequate ventilation	ЗН		2M	



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SPECIFIC WORK STEPS	HAZARDS THAT MAY ARISE	INITIAL RISK	SPECIFIC MEASURES TO BE PUT IN PLACE TO ELIMINATE OR CONTROL THE RISKS	RESIDUAL RISK	NAME OF PERSON
15. Equipment storage	Mishandling of chemicals, trip hazards	2M		1L	



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EMERGENCY RESPONSE – CALL 000 FOR EMERGENCIES

Ensure to have an Emergency Management Plan in place as well as adequate numbers of trained first aid staff with easy access to fully stocked first aid kits, rescue equipment, material safety data sheets, adequate access to emergency communication equipment and fire-fighting equipment suitable for all classes of fire and ignition sources.

LEGISLATIVE REFERENCES

RELEVANT LEGISLATION AND CODES OF PRACTICE. DELETE THE LEGISLATIVE REFERENCES. ANY STATE OF AT ARE NOT APPLICABLE.

Queensland & Australian Capital Territory

Work Health and Safety Act 2011

Work Health and Safety Regulations 2011

Legislation QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/work-health-and-safety-laws
Codes of Practice QLD: https://www.worksafe.qld.gov.au/laws-and-compliance/codes-of-practice

Legislation ACT: https://www.worksafe.act.gov.au/laws-and-compliance/acts-and-regulations

Codes of Practice ACT: https://www.worksafe.act.gov.au/laws-and-compliance/codes-of-practice

New South Wales

Work Health and Safety Act 2011

Work Health and Safety Regulations 2017

Legislation NSW: https://www.safework.nsw.gov.au/legal-obligations/legislative

Codes of Practice NSW: https://www.safework.nsw.gov.au/resource-library/lis > odes-or racti

Northern Territory

Work Health and Safety (National Uniform Legislation) Act 2011

Work Health and Safety (National Uniform Legislation) Regulation 2011

Legislation NT: https://worksafe.nt.gov.au/laws-and-compliance/wo_place-

Codes of Practice NT: https://worksafe.nt.gov.au/5

South Australia

Work Health and Safety Act 2012 (SA)

Work Health and Safety Regulations 2012 (SA)

Legislation for SA: https://www.safework.sa.gov.au/resources/le_lation

Codes of Practice for SA: https://www.safework.sa.gov.au/wor aces/codes-of-practice#COPs

Tasmania

Work Health and Safety Act 2012

Work Health and Safety (Transitional and Consequential Provisions) Act 2012

Work Health and Safety Regulations 2012

Work Health and Safety (Transitional) Regulations 2012

Legislation for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/acts-and-regulations

Codes of Practice for TAS: https://worksafe.tas.gov.au/topics/laws-and-compliance/codes-of-practice

Details of permits, licenses or access required by regulatory bodies (add or delete as required):

- Permits from local council
- Authorisation to commence work
- Any required documents.

Victoria

Occupational Health al. Safety Act

Occupational Health and Infety gulations 2017

Legis on VIC: https://www.safe.vic.gov.au/occupational-health-and-safety-act-and-

gulat

des on actice VIC attps://www.worksafe.vic.gov.au/compliance-codes-and-codes-practice

Western Australia

Work Health and Safety Act 2020

Work Health and Safety Regulations 2022

Legislation Western Australia: https://www.commerce.wa.gov.au/worksafe/legislation Codes of Practice WA: https://www.commerce.wa.gov.au/worksafe/codes-practice

Safe Work Australia Links

Law and Regulation (All States): https://www.safeworkaustralia.gov.au/law-and-regulation Model Codes of Practice: https://www.safeworkaustralia.gov.au/resources-publications/model-codes-of-practice

Model Codes of Practice

- Managing noise and preventing hearing loss at work
- Confined spaces
- Labelling of workplace hazardous chemicals
- Managing risks of hazardous chemicals in the workplace
- Welding processes
- First aid in the workplace
- Managing the risk of falls at workplaces
- Hazardous manual tasks
- Managing the risk of falls in housing construction
- Managing electrical risks in the workplace
- Demolition work
- Excavation work
- Work health and safety consultation, cooperation and coordination
- Managing the work environment and facilities
- How to manage work health and safety risks
- Managing risks of plant in the workplace
- Construction work



SIGNATORIES OF THE SAFE WORK METHOD STATEMENT

The signed and dated personnel listed below have cooperated in the consultation and development of this Safe Work Method Statement which has been approved by the Person/s Conducting a Business or Undertaking (PCBU). In signing this Safe Work Method Statement each individual acknowledges and confirms that they have read this SWMS in full, having raised any questions for items on this Safe Work Method Statement that require clarification, and confirms that they are competent, skilled and knowledgeable for the task assigned to them. Every person acknowledges that they have received the relevant training and qualifications where required, before carrying out any work contained in this Safe Work Method Statement. By signing this Safe Work Method Statement each individual agrees to work safely, to follow any safe work instructions which are provided, and agrees to use all Personal Protective Equipment where appropriate.

Tollow any Sale work instructions which are provided, and agrees to use all reisonal riotective Equipment where appropriate.							
Worker Name	Pos	sition	Signature	Date	Time	Sup	pervisor
				Date:			
				_			
				Date			
				l te:			
			AV	Date:			
				Date:			
				Date:			
				Date:			
		SAF WO A S	THUD STATEMENT	MONITORING AND	REVIEW		
The SWMS must be review revised if necessary) if relevations consultation with workers (in of the SWMS and their healt workplace. When the SWMS has been an advised that a revision has been who will need to change a way that will enable them the will be involved in the work in the survey.	ant control measu cluding contractors and subth and safety representatives revised the PCBU must ensive made and how they call ork procedure or system as to implement their duties contract be provided with the reliable contract.	The SWMS must be monitored regularly for the effectiveness of ensuring hazard controls are effective in reducing the risk of incidents, keeping the workplace safe for all personnel. The person responsible for monitoring the effectiveness of the Safe Work Method Statement should employ a multi-faceted approach which includes but is not limited to: 1. Spot Checks. 2. Consultation with workers, contractors and sub-contractors. 3. Internal audits on a continual basis. An approach of continuous improvement, promptly recording inconsistencies or deficiencies, followed up by immediate corrective action and consultation with all relevant personnel ensures					
them to understand and implement the revised SWMS. that the PCBU is consistently developing ever-improving systems of safe work principles.							
REVIEW NUMBER	1	□ 2	□ 3	□ 4	□ 5	□ 6	□ 7
NAME							
INITIALS							
DATE							



SAFE WORK METHOD STATEMENT REVIEW CHECKLIST

This Safe Work Method Statement Review Checklist is to be followed and used upon initial development of the SWMS to help ensure that all steps have been adequately taken before work commences. Think of this document as an internal audit review checklist before commencing work, and may form part of a Toolbox Talk (safety meeting) and may be used as an opportunity for education and training.

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ITEMS WHICH MUST BE INCLUDED IN THE SWMS	COMPLETED	TO BE DONE	COMMENTS			
The company details have been entered, including the project name and address.						
Names and signatures of all relevant personnel consulted during the development of the SWMS.		D				
Name, signature, position and date signed of the person approving the SWMS.						
Specific personnel and qualifications, experience is noted in the SWMS.	P					
Provides a step-by-step process of tasks required to carry out the activity or task.						
Adequate risk assessment of any identified hazards has been completed.						
Foreseeable hazards are identified and documented for each step.						
Any hazards listed in any site risk assessments have been added to the SWN						
SWMS initial risk (IR) column as well as residual risk (RR) columns completed.						
Check control measures added to the SWMS are the most effecting sections.						
Responsible person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person is assigned and listed on the SWMS for the imperent person person is assigned and listed on the SWMS for the imperent person per						
Permit requirements specified, such as Hot Work, Electrical Work, Vocat Heights etc.						
SWMS identifies plant and equipment to be u 1.						
Details of inspection checks required for any equipment listed at noted on the SWMS.						
Describes any mandatory qualifications, experience raining skills required to perform the work.						
Applicable personal protective equipment is selected on the SWMS.						
Lists any required permits or licenses.						
Reflects and documents any legislative references and/or Australian Standards.						
Identifies any hazardous substances used with specific control measures in line with any SDS.						
REVIEWED BY	DATE R	EVIEWED				
SIGNATURE	DATE CO	MPLETED				